



REFUND POLICY

Refund Policy

At SolarLink, we strive to provide the best service possible. If you are not satisfied with your purchase, please review our refund policy below.

Eligibility for Refunds

Refunds are available for the following conditions: requests made within 24 hours of purchase and services that have not been fully rendered or utilized.

Non-Refundable Services

The following services are not eligible for refunds: fully rendered services, customized plans and installations and any service where significant work has been performed.

How to Request a Refund

To request a refund, please contact our customer service team at office@solarlink.app with your order number and the reason for your request. We will review your request and respond within 5-7 business days.

Processing Refunds

Approved refunds will be processed to the original payment method within 10 business days. You will receive a confirmation email once the refund has been processed.